



ViTCCU News

ISSUE 6

MARCH 2009

ViTCCU - Project Update

Welcome to the first edition of the ViTCCU newsletter since ViTCCU went 'live' on the 2nd December 08. The evaluation period will continue until December 09. We encourage you to make the most of the capabilities that ViTCCU offers.

A ViTCCU staff survey has been distributed through the simulation coordinator at your agency. We encourage EVERYONE involved with ViTCCU to complete the survey. If you have not been provided a copy or you have misplaced it you can obtain a copy form your simulation coordinator or on-line from the ViTCCU website.

We encourage you to continue to run training/simulation exercises if you have not had the need to use the system. This will help ensure that you can use the system when you need to. If you are unsure what to do contact the ViTCCU Simulation Coordinator at your site. We can then organise additional training or support where it is most needed.

Continued Page 2

Official Project Launch.....

Now that ViTCCU is up and running we are approaching the time of the official launch.

The official project launch will be held on Monday 23rd March 2009 from 5.30pm at the Australian Centre for Health Innovation at The Alfred hospital.

Senator Stephen Conroy, Minister for Broadband, Communications and the Digital Economy, will be attending.

A DVD is nearing completion to be shown at the official launch. This contains footage from many of the ViTCCU loca-

tions and includes snippets of interviews from a range of people associated with the project.

The DVD footage will be included within a more comprehensive DVD package to be developed to assist future marketing of ViTCCU.

Regional launches are also scheduled to occur in the weeks following. Tentative regional launch dates are still tentative and details will be released as soon as they are confirmed.

ViTCCU - Award Winner

We are pleased to announce that ViTCCU has been the recipient of the Australian Telecommunications User Group (ATUG) 3rd Annual National Awards for Effective Use of Broadband. The 2009 Awards criteria called for firms to demonstrate how effective use of broadband enabled them to improve productivity, enhance innovation, improve customer service, create or extend a market for goods and services, and create or expand community outcomes.

All of the award winners pointed to the power of advanced communications services and true broadband in making a real difference. ViTCCU has the potential to make a real difference and was the winner in the Health category.

Congratulations and thanks to everyone involved in supporting ViTCCU to this point.



Australian Government
Clever Networks

ViTCCU - Project Update — continued



From Page 1

Since the evaluation period commenced we have had a number of useful ViTCCU sessions. We have also had some sessions attempted where the system didn't meet expectations. It is vitally important that all sessions are logged and unsuccessful sessions reported to your local IT support. We can then improve what doesn't work for you.

A representative from each site will continue to meet on a quarterly basis (starting in January 2009) to review the use of the system and to identify any improvements or raise concerns that they might have. Make sure that you communicate any concerns or issues about the system directly to your simulation coordinator who can raise them with the Project Administrator.

Site Contacts

Site	Simulation Coordinator	Contact Numbers
Alfred	Rung Rowley	03 9276 3405 or 0413 220 933
Austin	Fergus Kerr	03 9496 5460
Bendigo ED	Michelle Hogan	03 5454 8100 or 0400 102 181
Bendigo CCU	John Edington	03 5454 7928 or 0408 505 586
Echuca	Craig Frew	03 5485 5210
Mildura	Dan Turner	03 5022 3333 or 0438 539 700
Royal Children's	Vanessa Gorman	03 9345 5442 or 0409 594 871
St Vincent's	David Reid	03 9288 4493 or 0419 591 604
Swan Hill	Sharon Rogers	03 5033 9231

Key Issues

A key issue moving forward is ViTCCU usage. It is still lower than anticipated and is an area under investigation. The Clinical Working Party have identified a range of possible interventions we might apply. More detail can be found in the Clinical Working Party Update.

Initially, we will increasing our engagement with VMOs/GPs in Echuca and Swan Hill. This group have been underrepresented in training and familiarisation activities to date. Consequently, we have not had an opportunity to obtain many opinions from this group on how ViTCCU can best work for them. A series of presentations to members of this group are being scheduled to commence the 2nd April in Echuca.

Upgrades to the Cerner software is planned in April along with medical monitor integration. These upgrades are subject to change control process to ensure that unplanned downtime and issues are minimised.

The current issues log, along with other project documentation can be viewed on the ViTCCU web-site (username/password required).

Clinical Working Party Update

The most recent clinical working party meeting was held on the 5th of February at the Alfred Hospital. The following topics were discussed:

- Participating Agency Agreements are still outstanding, with one agency yet to sign off. This has not had a major impact on the project to date.
- The earlier decision to wrap up the role of the Clinical working party has been overturned. The CWP meetings will continue on a bi-monthly basis for the remainder of the year.
- The release of video footage draft process was discussed, and it was decided to convene a panel similar to the medical emergency panel to evaluate each request.
- KPMG presented summary of progress to date and feedback on the collection and collation of Clinical Data as provided by the participating agencies. Mr Richard Cederberg of KPMG provided an informative presentation outlining the KPMG Performance Reporting and Business Case and the relevancy of data capture to inform the Business Case objectives and KPI development. Some financial data is still needed to complete the evaluation dashboard
- Due to delays in obtaining data from some agencies and the costs this imposes on LPMG, the LMHA project office will coordinate the delivery of data to KPMG.
- KPMG are also waiting for access to TAC and ARV data, Peter Wallis to continue working on both of these issues. However substantial progress has been made and the data should be made available soon.
- Whilst the training plan for each agency was completed by 30 November, 2008, as projected, all members recognised the need to continue to undertake simulation activities at least once each week depending on the frequency of use for patient treatment episodes. There was some general discussion at this point regarding the current level of utilisation of the system and any apparent impediments to using the equipment. A number of suggestions were proposed including:
 - ongoing simulation and education sessions at each site;
 - the need to continue to enhance communication through the Clinical Working Party and a regular newsletter;
 - the need for a series of presentations to VMO's and General Practitioners in the rural areas to demonstrate the capability of the system and the level of access to specialist expertise.
 - leaving the ViTCCU unit on at all times and for the simulation coordinators to pursue opportunities to use the system for a range of patient treatments regardless of whether they are trauma or critical care related.
- Dr Tim Gray had made contact with various members of the Clinical Working Party with an offer to develop a cultural/change management program specifically crafted to meet the needs of General Practitioners. The original program concept has been discussed and adopted in principal by the CWP but the specific details of the program have yet to be received. Following receipt of the information, members will be circulated with the program overview regarding content and cost for formal adoption.
- An overview of the equipment commitments for the Project was provided for discussion. The view expressed was that whilst an equipment allocation for each agency was nominated, any outstanding funds following the completion of the ViTCCU installation would revert to the Project Executive for use on other Project initiatives. The connection and implementation of the ViTCCU system for the use of ARV was cited as an example of where these Project funds would be redirected

All ongoing project enquiries should be directed to Bruce Farnell at LMHA on 03 54341007 or bruce.farnell@lmha.com.au .

Reminder:
**Don't forget to fax /
 post /e-mail the
 monthly ViTCCU logs
 to LMHA**

